

Alerts

Warning: Email misusing the name of True Solicitors LLP

3 February 2025

An email has been sent misusing the name of True Solicitors LLP.

What is the scam?

The SRA has seen an email falsely claiming to be from a genuine firm of solicitors (see below). The email also misuses the addresses of the genuine firm.

The email said that it was in relation to the recipient's road traffic incident claim. It requested information about the accident.

The email was sent from 'Leah Stephans' from the email address 'leah.truesolicitor@gmail.com'.

The email provides the telephone number '020 3289 0904'.

The SRA does not authorise or regulate an individual called 'Leah Stephans'.

Any business or transaction through 'Leah Stephans', the email address of 'leah.truesolicitor@gmail.com' or the telephone number '020 3289 0904' is not undertaken by a firm or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a genuine firm of solicitors called True Solicitors LLP. The firm's genuine address for its Newcastle upon Tyne office is Portland House, New Bridge Street West, Newcastle upon Tyne, NE1 8AP. The firm's genuine address for its Birmingham office is Unit 605, Fort Dunlop, Fort Parkway, Birmingham, B24 9FD.

The firm's genuine telephone number for its Newcastle upon Tyne office is 0191 232 1123. The firm's genuine telephone number for its Birmingham office is 01675 435 200.

The genuine firm has confirmed that it has no connection to the email referred to in the above alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.