

## Alerts

### **Warning: Emails and website misusing the names of Cross Legal Services Ltd and Isabella Dunk**

8 October 2025

Emails have been sent and a website is operating misusing the names of Cross Legal Services Ltd and Isabella Dunk.

#### **What is the scam?**

Emails have been sent misusing the name of a genuine solicitor and firm of solicitors (see below).

A website at '[www.crosslegalservice.com](http://www.crosslegalservice.com)' is also operating misusing the name of a genuine firm of solicitors (see below).

The emails are in relation to a supposed 'Trademark Registration Opportunity for your Business name and Logo'. The emails were sent from '[isabella@notice.crosslegalservice.com](mailto:isabella@notice.crosslegalservice.com)' and misuse the name and address of a genuine firm of solicitors. The emails also misuse the name and SRA number of a genuine solicitor.

The emails and the website provide a telephone number of '+44 7877406737'. The website provides an email address of '[info@crosslegalservice.com](mailto:info@crosslegalservice.com)'.

Any business or transaction through the email addresses '[isabella@notice.crosslegalservice.com](mailto:isabella@notice.crosslegalservice.com)' and '[info@crosslegalservice.com](mailto:info@crosslegalservice.com)', the website '[www.crosslegalservice.com](http://www.crosslegalservice.com)' or the telephone number '+44 7877406737' are not undertaken by any individual or firm authorised and regulated by the SRA.

#### **Is there a genuine firm or person?**

The SRA authorises and regulates a genuine firm of solicitors called Cross Legal Services Ltd. The firm's address is Ludgate House, 107-111 Fleet Street, London, EC41 2AB. Emails from the genuine firm use the domain '@crosslegalservices.com' (note the 's' after the word 'service').

The SRA also regulates a genuine solicitor called Isabella Leonora Stewart Dunk. The SRA number for the genuine solicitor is 7050775.

The genuine firm and the genuine solicitor have confirmed they have no connection to the website or emails referred to in the above alert.

## **What should I do?**

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.